



Organizational Development and Support



Why are these programs important to lowans?

A highly trained, competent and supported workforce increases the capacity to meet the health needs of lowans, improves performance and reduces turnover.

The [Bureau of Finance](#) ensures scarce resources are spent effectively and efficiently.

The [Office of Communications](#) delivers actionable public health messages to lowans in a timely and appropriate manner.

The [Data Management & Health Equity Program](#) collects important behavioral health risk data, ensures privacy and appropriate data use, facilitates data sharing and supports health equity initiatives.

The [Bureau of Information Management](#) ensures the flow of digital information is secure and uninterrupted.

The [Bureau of Public Health Performance](#) helps employees, programs and partners improve their ability to identify important health issues, plan, implement and improve actions to address them.

The [Bureau of Policy & Workforce Services](#) supports employees through administrative rulemaking and human resources services.

Did you know?

About 80% of IDPH's \$253 million budget for state fiscal year (SFY) 2020 is from federal funds or other sources (fees, grants from private organizations, agreements with other state agencies, state technology funds).

A focus on health equity

The Data Management & Health Equity program supports health equity through data collection and analyses, training and technical assistance to programs. Healthy lowans monitors and sets goals for seventy different health indicators by age, disability, gender, income and race/ethnicity. In addition, organizational development and support programs focus on health equity by providing actionable messages in formats for all levels of education and language spoken, tracking progress toward health equity in performance scorecards, prioritizing quality improvement projects that address health equity and ensuring IDPH meets public health standards for health equity.

What does the department do?

- Develops and supports IDPH websites, providing the public with access to public health information.
- Provides help desk support for department programs, local public health agencies, IDPH contractors and other users.
- Stores and secures the data programs collect, and use to write grants, improve services and make policy decisions.
- Maintains and supports IDPH's technology infrastructure, computers and hardware for all department employees.
- Designs, develops and supports computer software for IDPH programs and partners.
- Provides security training and phishing testing to enable employees to defend against cyber attacks.
- Provides accounting, budgeting, contractual and purchasing services for IDPH programs and 400+ IDPH employees.
- Ensures accurate and timely payment to IDPH contractors. In SFY2019, IDPH paid over 8,500 bills from 551 contractors.
- Coordinates planning for changes through [Iowa Public Health Modernization](#) and maintains national public health accreditation.
- Helps IDPH programs develop, monitor and revise [administrative rules](#) to more effectively implement Iowa laws that protect public health. (cont.)

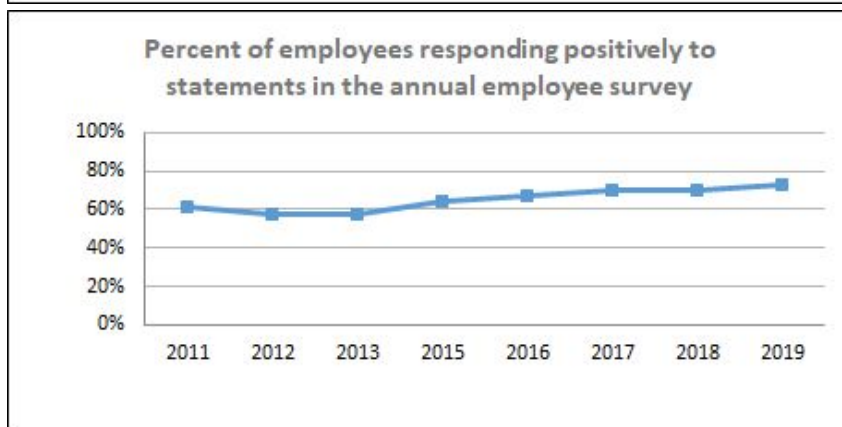
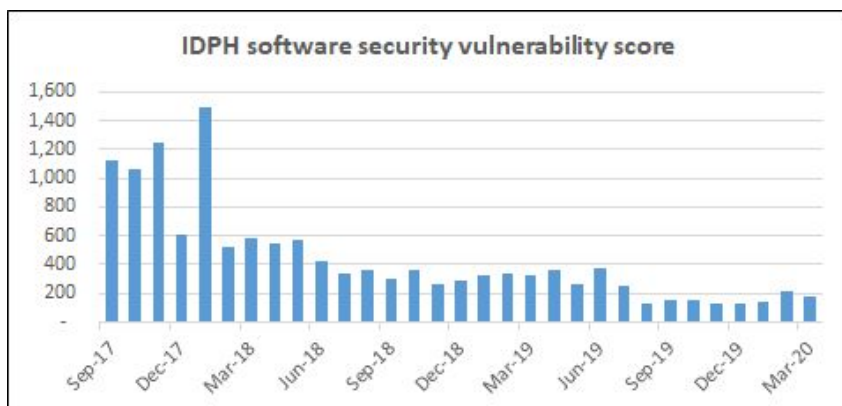


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What does the department do? (cont.)

- Coordinates [Certificate of Need](#) to ensure planning for new or changed institutional health services is cost-effective.
- Helps with local ([CHNA&HIP](#)), state ([Healthy Iowans](#)) and department ([Strategic Plan](#)) public health assessment and planning.
- Supports programs in improving health outcomes using [performance management](#) and [quality improvement](#).
- Offers trainings to improve employee performance and enhance knowledge.
- Works with media outlets, marketing campaigns and social media to deliver important public health messages.
- Manages [data sharing](#) to ensure data are secure, confidential and used properly.
- Provides technical assistance on health equity to programs and external partners.
- Provides state and county data on the [Iowa Public Health Tracking Portal](#) to our partners, legislators and the public.
- Manages the [Behavioral Risk Factor Surveillance System](#) and the [Youth Risk Behavior Surveillance System](#).

How do we measure our progress?



What can Iowans do to help?

- Learn more about important public health issues and policies. Visit the [IDPH website](#).
- Participate in identifying health needs and planning improvements. Go to [CHNA&HIP](#) and [Healthy Iowans](#) to learn more.
- Follow IDPH on [Pinterest](#), [Twitter](#), [Facebook](#), [LinkedIn](#) and [Instagram](#).

Resources

	SFY 2018 Actual	SFY 2019 Actual	SFY 2020 Estimate
State Funds	\$127,848	\$285,489	\$285,444
Federal Funds	\$4,715,260	\$5,117,189	\$4,171,612
Other Funds	\$856,643	\$223,119	\$1,753,388
Total Funds	\$5,699,751	\$5,625,797	\$6,210,444
FTEs	48.64	50.30	53.15